

E-01345A-08-0172



ORIGINAL

ARIZONA CORPORATION COMMISS.

UTILITY COMPLAINT FORM

RECEIVED

4700

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

2008 SEP 22 A 10: 11

Priority: Respond Within Five Days

Opinion No. 2008 71507

Date: 9/17/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Rusty

Richardson

Account Name:

Rusty Richardson

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Sun City

CBR:

State:

AZ

Zip: 85351

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

I received the following letter:

Doc# E-01345A-08-0172

When I owned a business, there was no guaranty I would always make a profit or at least-break even.

I have lived I the same house for 11 + years-you would think that by now, I have learned how to manage my power needs. As you can see by the enclosed - APS- year after year- shows I use more & more.

They lie!

Don't grant them a dime!

Rusty Richardson

Sun City, AZ - 85351

613/815-9857

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

SEP 22 2008

DOCKETED BY

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I called the customer and left a voice mail message acknowledging his letter and advised that his comments would be entered as a permanent record in the APS rate application. I expressed appreciation for taking the time to express his opinion in this matter. I provided my name and toll free tel#.

9-17 E-mailed to Trish Meeter @ ACC's Phoenix Office to have this OPINION docketed towards APS rate case, docket no. E-01345A-08-0172. File closed.

End of Comments

Date Completed: 9/17/2008

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